

To schedule your wheelchair assessment or to learn more about the Wheelchair Clinic, call us at:

**Aultman  
Therapy Services  
Aultman Wheelchair Clinic**

2051 Wales Ave. NW  
Massillon, OH 44646  
330-834-4101

For **ALL** questions regarding equipment or insurance coverage, please call National Seating and Mobility at:



**National Seating & Mobility**

5230 Hauserman Rd.  
Parma, OH 44130  
Phone: 440-401-2180  
Fax: 216-600-4226



# WHEELCHAIR ASSESSMENT CLINIC

**SPECIALIZED CARE WHEN YOU NEED IT MOST**





## Wheelchair Assessments

Specially trained Aultman therapists will provide a comprehensive assessment of your physical needs, understand the environments in which you will use your wheelchair and discuss your mobility goals.

Together with National Seating & Mobility equipment experts, the clinic team will recommend a mobility base and seating tailored to meet your specific needs and maximize your independence and function.

Aultman and National Seating & Mobility will work with your insurance provider to explain all the options that are available to you.

## What We Need From Your Provider

- Provider prescription and clinical notes for a custom manual or power wheelchair.
- Patient demographics and insurance information.

## Next Steps

- Contact the Aultman Wheelchair Clinic at 330-834-4101 to schedule your appointment.
- A National Seating & Mobility representative will schedule an assessment of your home to verify that the wheelchair can be used safely in your home.

## What to Expect at Your First Visit

- An Aultman therapist will provide a physical assessment. The National Seating & Mobility equipment expert will measure you to determine the size of the equipment needed.
- Based on your diagnoses and needs, the team will select equipment to trial with you.
- Recommendations will be made to you and sent to your provider for their approval.
- Equipment recommendations will be submitted to your insurer for prior authorization.

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**Please note that your wheelchair clinic assessment will take approximately one hour.**  
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## Insurance Coverage

- Manual and power wheelchairs are covered by most insurers for patients who meet the medical guidelines established by each insurer.
- You will be informed of financial responsibility PRIOR to any equipment being provided.
- If you have previously received a wheelchair, you may be eligible for a new wheelchair if your condition or body has changed or if it has been five or more years since you received your wheelchair.