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A. ABOUT AULTMAN HOSPITAL AND AULTMAN SPECIALTY HOSPITAL

Aultman Hospital, located at 2600 Sixth St. SW, Canton, Ohio 44710, is a not-for-profit, short-term acute care general hospital with 820 inpatient beds. Aultman Hospital offers a comprehensive mix of inpatient and outpatient services, including adult cardiac catheterization and open-heart surgery, Level III obstetric and newborn care services, Level II trauma services, hospice, long-term care, physical rehabilitation and psychiatric care.

Aultman Specialty Hospital, located on the fourth floor of 2600 Sixth St. SW, Canton, Ohio 44710, is a not-for-profit, long-term acute care hospital with 30 inpatient beds. The Aultman Specialty Hospital provides long-term acute care for patients with medically complex respiratory, cardiac, renal conditions, neurological disorders and wounds. The average length of stay is 25 days. Typically, patients are transferred to Aultman Specialty Hospital from intensive care units, step-down units or other local hospitals.

Aultman Health Foundation’s mission, vision and values:

Mission – Our mission is to lead our community to improved health.

Vision – Aultman Health Foundation will be the leading health system in designing products and services for the communities we serve.

- Delivering the highest quality.
- Achieving service excellence.
- Offering a competitive price.
- Innovating toward disease prevention and wellness.

Values – We will:

- Live our mission.
  Demonstrate and support our mission and values in our day-to-day leadership activities.

- Think strategically.
  Understand and communicate the vision and strategy.

- Lead with integrity.
  Earn and give trust by being direct, truthful and admit when wrong.

- Expect excellence.
  Focus, align and build effective teams by attracting and retaining top talent.

- Inspire to make a difference.
  Set personal examples of a good work ethic and motivation.

- Achieve success.
  Set goals, and motivate the team toward greater commitment to those goals.
B. PURPOSE OF IMPLEMENTATION STRATEGY

This joint implementation strategy has been prepared in order to comply with federal tax law requirements set forth in Internal Revenue Code section 501(r) requiring hospital facilities owned and operated by an organization described in Code section 501(c)(3) to conduct a community health needs assessment (CHNA) at least once every three years and adopt an implementation strategy to meet the community health needs identified through the CHNA. This joint implementation strategy is intended to satisfy each of the applicable requirements set forth in final regulations released in December 2014.

This Joint Implementation Strategy describes the planned response by Aultman Hospital and Aultman Specialty Hospital to the needs identified in the 2016 joint CHNA. Aultman Hospital and Aultman Specialty Hospital's joint implementation strategy was approved by each board of directors and applies to tax years Jan. 1, 2017 through Dec. 31, 2019.

Written comments on the CHNA report and implementation strategy may be submitted to Melissa Warrington at Aultman Hospital, 2600 Sixth St. SW, Canton, Ohio 44710 or melissa.warrington@aultman.com. Any written comments received will be considered in conducting the next CHNA. You may also contact Melissa Warrington at 330-497-3984 or melissa.warrington@aultman.com to obtain a copy of the CHNA report at no charge.

C. COMMUNITY HEALTH NEEDS IDENTIFIED IN CHNA REPORT

The 2015 Stark County Health Needs Assessment took into account the broad interests of the community and served as the basis for the Aultman Hospital and Aultman Specialty Hospital's joint CHNA report. Following the 2015 Stark County Health Needs Assessment, the Stark County Annual Health Improvement Summit was held to prioritize the health needs of the community based on the primary data from the community survey and the Community Leader survey, secondary data and participants’ knowledge and experiences in the community.

The following priority health needs are identified in the joint Aultman Hospital and Aultman Specialty Hospital CHNA report:

(1) ACCESS TO HEALTH CARE
(2) NEED FOR MENTAL HEALTH SERVICES
(3) INFANT MORTALITY
(4) OBESITY AND LACK OF HEALTHY LIFESTYLE CHOICES
(5) HEROIN/OPIATE USE
A summary of a description of the needs identified in the CHNA process is outlined in the following chart. Data and additional information for the health needs is identified in the Aultman Hospital and Aultman Specialty Hospital 2016 joint CHNA report and in the 2015 Stark County Health Needs Assessment.

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<thead>
<tr>
<th></th>
<th>ACCESS TO HEALTH CARE</th>
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<tr>
<td>1</td>
<td>Lack of access to basic health services.</td>
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<td>Lack of affordable insurance/health care.</td>
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<th></th>
<th>NEED FOR MENTAL HEALTH SERVICES</th>
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<tr>
<td>2</td>
<td>Need for mental health treatment and intervention continues to increase, especially for youth.</td>
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<td></td>
<td>Barriers to receiving needed mental health services include stigma, lack of mental health provider and transportation.</td>
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<tr>
<th></th>
<th>INFANT MORTALITY</th>
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<tr>
<td>3</td>
<td>Currently, Ohio ranks 48th in the nation in overall infant mortality and 49th in infant mortality for African-American babies.</td>
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<tr>
<td></td>
<td>Stark County has one of the highest disparity in birth outcomes of any large urban center in Ohio.</td>
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<th></th>
<th>OBESITY AND LACK OF HEALTHY LIFESTYLE CHOICES</th>
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<tr>
<td>4</td>
<td>A large portion of the county residents are overweight, not exercising regularly and not making food choices based on nutritional information.</td>
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<td>Obesity was identified as the second most important health issue by Stark County residents.</td>
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<th>HEROIN/OPIATE USE</th>
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<tr>
<td>5</td>
<td>Heroin use has been steadily rising in Stark County.</td>
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<tr>
<td></td>
<td>In 2014, the number of people seeking opiate treatment since 2006 has increased more than 200 percent in Stark County.</td>
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Aultman Hospital has chosen to address Access to Health Care, Need for Mental Health Services, Infant Mortality, Obesity and Lack of Healthy Lifestyle Choices, and Heroin/Opiate Use in the implementation strategy.
Aultman Specialty Hospital has chosen to address Access to Health Care in the implementation strategy. Aultman Specialty Hospital has chosen not to address Need for Mental Health Services, Infant Mortality, Obesity and Lack of Healthy Lifestyle Choices, and Heroin/Opiate Use for reasons specified in Section G of this report.

D. COLLABORATING PARTNERS IN THE IMPLEMENTATION STRATEGY DEVELOPMENT

The implementation strategy teams at Aultman Hospital and Aultman Specialty Hospital collaborated in development of this joint implementation strategy.

The collaborating partner for preparation of this implementation strategy is Bricker & Eckler LLP/Quality Management Consulting Group, 100 South Third St., Columbus, Ohio 43215.

E. AULTMAN HOSPITAL’S AND AULTMAN SPECIALTY HOSPITAL’S ROLE IN THE IMPLEMENTATION STRATEGY

Section F of this report separately identifies plans by Aultman Hospital and Aultman Specialty Hospital to address the health needs. Aultman Hospital’s plan begins on page 6 and Aultman Specialty Hospital’s plan begins on page 15 of this report.

Section G of this report separately identifies those significant health needs that Aultman Specialty Hospital does not plan to address and why. Aultman Specialty Hospital’s description of needs not being addressed by the hospital begins on page 17 of this report.

F. PLANS TO ADDRESS HEALTH NEEDS IDENTIFIED IN CHNA REPORT

Because the community had already prioritized the significant health needs during the CHNA process, the charge of the implementation strategy team was to identify how Aultman Hospital and Aultman Specialty Hospital will respond to improving the prioritized needs. The following describes Aultman Hospital’s and Aultman Specialty Hospital’s contributions to addressing these health needs over the next three years.
### AULTMAN HOSPITAL’S PLAN TO RESPOND TO THE HEALTH NEEDS

#### CHNA Implementation Strategy

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<th>Hospital Facility</th>
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<tr>
<td>CHNA Significant Health Need</td>
<td>Access to Health Care</td>
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**Goal:** Improve access to health care services.

**Action:** Aultman Hospital, through the Aultman Physician Center, is initiating the development of a Federally Qualified Health Center (FQHC), to be named My Community Health Center (MCHC). One of the main goals of MCHC is to improve access to the medically underserved population with a special focus on the homeless population. MCHC has a comprehensive implementation plan that addresses key components of access and quality of care including staff education regarding needs of the homeless population, collaboration with community partners, and establishment of a quality improvement program, including clinical and financial indicators.

**Anticipated Impact:** MCHC will improve access to medically underserved populations by extending hours of operation, providing services in the community, collaborating with the residency program to increase the number of providers, evaluating the use of advanced practice registered nurses, and improving physician retention in the community. Through care coordination, we hope to reduce hospital readmissions and reduce unnecessary utilization within the emergency department.

**Resources:** A chief executive officer and medical director for MCHC have been engaged and a $600,000 grant/donation has been requested to assist MCHC with start-up costs. Aultman Hospital is leasing clinical and administrative staff to MCHC.

**Collaborative Partners:** MCHC will collaborate with community partners to improve access to health care and improve the health of our community. Community partners include Aultman Hospital, Canton Medical Education Foundation, Ohio Department of Medicaid, Ohio Department of Health, Stark County Health Department, Canton City Health Department, United Way, Goodwill Industries, Stark County Hunger Task Force, North East Ohio Medical University, CommQuest, Crisis Intervention and Recovery, Inc., Domestic Violence Project, Inc., Access Health Stark County, Homeless Continuum, ICAN Housing, North Canton Medical Foundation, Refuge of Hope, Hudek Dental and Heritage Christian Schools.

**Action:** Aultman Hospital, through Aultman Medical Group (AMG), is developing access lines for patients and hospital services to schedule with a primary care provider who is accepting patients. By allocating calls for physicians to one central number, patients can receive the information they need, obtain accurate physician status updates and be registered for a primary care visit.

**Anticipated Impact:** All patients using access lines are impacted by improved access to appointments, hospital services and a primary care provider.

**Resources:** Aultman Hospital, through AMG, intends to commit physical resources and positions responsible for answering calls and/or online requests for physician appointments.

**Collaborative Partners:** Partners include Aultman Hospital and AMG.
### CHNA Implementation Strategy

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**Goal:** Improve access to health care services.

**Action:** Each year, 800,000 individuals in the United States die from a heart attack. This can be reduced by 50 percent if people learn the signs and symptoms of early heart attack care. The recommendations include recognizing and responding to the signs and symptoms of heart attack, calling 911 for signs and symptoms of a heart attack (do not drive yourself or anyone to the hospital), and immediately beginning “hands-only” CPR if the person stops breathing or becomes pulseless.

The Aultman Heart Center is addressing this need by educating the community. The goal is to reach the community each year by providing formal or informal education and materials at community events, health fairs, local school systems and collaborating with area first responders.

**Anticipated Impact:** The community will be educated on how to appropriately recognize and respond to the signs and symptoms of a heart attack. Outcomes measured include percentages of patients with acute myocardial infarction using emergency medical system (EMS) transportation and percentage of cardiac arrest patients receiving CPR. Aultman Heart Center data sampling shows that only 38 percent of patients who present to the emergency department with acute coronary syndrome symptoms use the EMS.

**Resources:** The Aultman Heart Center commits to providing cardiac nurses to educate the community on the signs and symptoms of a heart attack and appropriate response.

**Collaborating Partners:** Community partners include The Aultman Heart Center, first responders, EMS and local school systems.

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**Action:** Aultman Hospital will continue with implementation of Project Red, where every patient leaves the hospital with an assigned primary care provider and a primary care appointment. Staff members meet with or call patients who overutilize the emergency department due to the lack of a primary care physician. They then secure a primary care physician for the patient or educate the patient on other available health care resources. We will continue to develop and grow our care coordination program, where patients are followed for 30 days post-discharge by a nurse care coordinator to ensure that their needs are being met, to assist in securing any follow-up appointments, and to assist with any barriers to accessing care.

**Anticipated Impact:** The expected impact of these actions will work towards decreasing inappropriate emergency department visits and hospital readmissions.

**Resources:** Aultman Hospital will assist with restructuring care coordination and provide social workers in the emergency department.

**Collaborative Partners:** Partners include Aultman Hospital and all programs and supports provided through care coordination.
## CHNA Implementation Strategy

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**Goal:** Improve access to health care services.

**Action:** Aultman Hospital is committed to effective transitions of care including patients who are seen and discharged from the emergency department (ED). In order to improve handoff to the community, primary care physician (PCP) and other community health care team members, and to decrease return visits to the ED, the care coordination team has deployed dedicated social workers in the ED. These social workers are present in the ED seven days per week and identify high-risk patients based upon the ED intake assessment. The social workers are present 12 to 16 hours per day. They ensure that high-risk patients are aware of the follow-up instructions and discharge plan. Should the patient not have a community PCP, the social workers will align with the hospital-based care coordination team to link the patient with a PCP. The ED social workers also contact patients who have had six visits in six months to educate on appropriate use of ED and encourage PCP visits. In addition, the social workers facilitate skilled placement for appropriate patients, thereby avoiding a hospital admission. During the times that a social worker is not present, the ED staff may contact the on-call social worker who is available 24 hours per day.

**Anticipated Impact:** We expect these actions will reduce overutilization of the emergency department for primary, non-urgent medical care and establish patients with a primary care provider, thus decreasing the non-emergent use of the emergency department by the uninsured population. In addition, we expect that appropriate patients requiring skilled placement can avoid a hospital stay if placement occurs via the ED.

**Resources:** Aultman social workers will be staffed in the Emergency Department and available for the above process. Aultman Care Coordination staff will be available to assist the social workers with the above processes.

**Collaborative Partners:** Community partners include Aultman Independent Post-Acute Network (IPAN), Aultman Medical Group, IHC, Lifecare, My Community Health Center and Access Health Stark County.

**Action:** Integrative Health Collaborative (IHC) care coordinators are reaching out to prospective traditional Medicare beneficiaries identified as high-utilizers or referred by their primary care physician for the Medicare Shared Savings Program. Interventions include linking patients to community resources, providing education on chronic conditions such as diabetes mellitus, chronic obstructive pulmonary disease, heart failure, hypertension or obesity, providing education on healthy lifestyle recommendations, and serving as social support. Care coordinators are able to link patients to programs that are available in the community.

**Anticipated Impact:** We expect these efforts will improve quality of care, reduce cost and enhance patient satisfaction.

**Resources:** IHC will commit care coordinators and educational material on chronic conditions and obesity.

**Collaborative Partners:** Partners include IHC hospital and physician members, and providers of community resources.
### CHNA Implementation Strategy

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<th>Hospital Facility</th>
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<td>CHNA Significant Health Need</td>
<td>Need for Mental Health Services</td>
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**Goal:** Improve access to mental health services.

**Action:** My Community Health Center (MCHC) has developed affiliation agreements to provide mental health referrals to Crisis Intervention and Recovery, Inc. and CommQuest.

**Anticipated Impact:** Those receiving services through MCHC will receive necessary mental health referrals for intervention and treatment.

**Resources:** Aultman Hospital, through MCHC, will provide assessment and referral information to community patients.

**Collaborative Partners:** Community partners include Aultman Hospital, Crisis Intervention and Recovery, Inc. and CommQuest. Representatives from all local hospitals, mental health agencies, Heartland and Crisis Intervention participate on Community Collaboration Committees of Stark Mental Health and Recovery Board to address mental health service needs, access to mental health services, homelessness and resources available to address this health need.

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**Action:** Continue use of a behavioral health navigator in the emergency department to create a seamless linkage to all community mental health agencies.

**Anticipated Impact:** The behavioral health navigator will provide crisis intervention for patients and families in a hospital setting, and facilitate quick and appropriate placement of behavioral health patients presenting to the emergency department.

**Resources:** Aultman Hospital will collaborate with Crisis Center and CommQuest to provide support for the behavioral health navigator position in the emergency department.

**Collaborative Partners:** Community partners include Aultman Hospital, MCHC, Crisis Intervention and Recovery, Inc. and CommQuest. Representatives from all local hospitals, mental health agencies, Heartland and Crisis Intervention participate on Community Collaboration Committees of Stark Mental Health and Recovery Board to address mental health service needs, access to mental health services, homelessness and resources available to address this health need.
## CHNA Implementation Strategy

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<td>CHNA Significant Health Need</td>
<td>Infant Mortality</td>
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**Goal:** Reduce infant mortality in the community.

**Action:** Aultman Hospital will offer the Nationally Certified Centering Program (Centering Pregnancy) through MCHC, where mothers meet as a group, facilitated by an advanced practice registered nurse, for education and peer support, provide preterm screening to determine the need for progesterone to reduce the occurrence of preterm babies and will participate in Toward Health Resiliency for Infant Vitality & Equity (THRIVE) initiatives.

**Anticipated Impact:** We expect to reduce the occurrence of preterm births, have successful patient outcomes and improve the health of mothers and babies.

**Resources:** MCHC will provide an advanced practice registered nurse and educational materials for Centering Pregnancy.

**Collaborative Partners:** MCHC will collaborate with the Nationally Certified Centering Program.

**Action:** Aultman Hospital will continue infant safe sleep practices by modeling safe sleep in the hospital and providing education to families. We will utilize family educators in the community to provide individuals with education that focuses on reducing infant mortality (e.g., safe sleep, birth spacing, breastfeeding and access to care). We will continue to distribute Pack ‘n Plays® through a partnership with Cribs for Kids. Family educators will be utilized in collaboration with THRIVE to connect pregnant women with community health workers. In addition, Aultman Hospital through MCHC will continue Centering Pregnancy, with THRIVE, to assist with resources for child care and transportation for pregnant women attending Centering Pregnancy activities in order to reduce barriers to access to care.

Aultman Hospital will continue to be involved with committees throughout the state that are addressing the infant mortality crisis, including THRIVE, Stark County Safe Sleep Task Force, Centering Pregnancy, Fetal Infant Mortality Review (FIMR), Collaborative Improvement and Innovation Network to Reduce Infant Mortality (COIIN), Ohio Collaborative to Prevent Infant Mortality (OCPIM) and Ohio Perinatal Quality Collaborative (OPQC).

**Anticipated Impact:** We expect to increase the number of women that receive prenatal care, decrease sleep-related infant deaths, decrease infant mortality rates in Stark County, and decrease the disparity between white and black infant mortality. Currently, Ohio ranks 48th in the nation in overall infant mortality and 49th in infant mortality for African-American babies. The disparity in infant mortality between white and black infants in Ohio is among the worst in the nation. The goal of THRIVE is to determine those factors that lead to infant mortality in our community and reduce the overall infant mortality rate, as well as the disparity in birth outcomes relative to white and black infants.

**Resources:** Aultman Hospital will provide nurses for community education and staff to participate on committees throughout the state.

**Collaborative Partners:** Community partners include Aultman Hospital, THRIVE, Stark County Safe Sleep Task Force, Centering Pregnancy, FIMR, COIIN and OCPIM. Aultman Hospital also collaborates with surrounding hospitals and health departments to address this need.
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<td>CHNA Significant Health Need</td>
<td>Obesity and Healthy Lifestyle Choices</td>
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**Goal:** Educate our community on healthy lifestyle choices and improve the health of the community.

**Action:** Firefighters are at high risk of cancer and heart disease. Aultman Hospital’s Cancer and Heart programs will work with local firefighters to provide educational sessions, cardiac risk factor assessments and cancer screenings.

The cancer and heart programs will provide up to 20 education classes at various locations, including firehouses. The classes will focus on the use of protective equipment (taught by fire department) as well as cancer and cardiac risk factor prevention strategies. Aultman Hospital will provide a health screening needs assessment for cancer and heart disease to determine if additional screening is needed.

**Anticipated Impact:** The goal of the firefighter program is to decrease cancer and heart disease death and disability among firefighters. This could be accomplished by increased compliance with proper use of protective equipment and other lifestyle changes such as diet, exercise and prevention activities to reduce the risk of cancer and heart disease.

**Resources:** Aultman Hospital will commit to staffing resources to educate and screen firefighters.

**Collaborative Partners:** Aultman Hospital will partner with local fire departments.
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<td><strong>Hospital Facility</strong></td>
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**Goal:** Educate our community on healthy lifestyle choices and improve the health of the community.

**Action:** Quitting tobacco use is the single most important action to decrease death and disability in the United States. At Aultman Hospital, we are committed to decreasing the tobacco use rate in Stark County by counseling, educating and providing support and resources to community members. Hospitalized patients receive counseling about tobacco cessation from physicians, nurse practitioners, respiratory therapy practitioners and nurses. Aultman Hospital is committed to increasing the effectiveness of this counseling by putting processes and resources in place so that all appropriate patients receive tobacco cessation counseling. In addition, we will increase the skill level of those who counsel patients by providing at least six staff/practitioner education classes over three years about using the 5 A’s and other counseling techniques. We will increase the number of certified tobacco treatment specialists at Aultman Hospital by at least one new member. We will provide a follow-up call to each discharged patient with a recent history of tobacco use to offer additional resources for tobacco cessation. Also, we will incorporate innovative technology such as QR code technology, tobacco cessation applications and text messaging to assist with tobacco cessation. Aultman will also update the current patient education video on tobacco cessation for hospitalized patients and increase the number of tobacco-using inpatients viewing the tobacco cessation education.

Tobacco cessation group sessions led by trained and certified tobacco treatment specialists have been shown to be effective. Aultman Hospital’s “Give it Up!” tobacco cessation program has a cessation rate of approximately 65 percent of those who complete at least four of the six classes. This no-charge program will continue to be a cornerstone of Aultman Hospital’s tobacco cessation strategy. We will continue to offer at least 15-25 courses (six sessions each) yearly, and continue to offer tobacco treatment aides (nicotine replacement therapy) at no charge to participants.

Research suggests that smoking cessation advice given by physicians can be more powerful than messages from other sources. Aultman Hospital will work with physician offices to provide standardized education materials and information about tobacco cessation programs. Aultman Hospital will work to streamline the process for getting patients referred from physician offices into “Give it Up!” through integrated electronic medical records.

Other community outreach efforts can be an effective venue for education, counseling, motivation or prevention of tobacco use. Aultman Hospital will participate in the “Great American Smokeout.”

**Anticipated Impact:** We anticipate that the combined efforts of the above actions will decrease the rate of tobacco users in Stark County.

**Resources:** Aultman Hospital will commit staffing sources for education, counseling and treatment. We will offer the “Give it Up!” tobacco treatment program. Tobacco cessation aides (nicotine replacement therapy) are offered free of charge to those who participate in “Give it Up!” We will continue to provide supplies (including carbon monoxide testing items) and education materials.

**Collaborative Partners:** Aultman Hospital plans to collaborate with the Aultman Family Medicine Residency Program to target high-risk and underserved patient populations, physician providers, respiratory therapy and nursing staff.
CHNA Implementation Strategy

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<td>Obesity and Healthy Lifestyle Choices</td>
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**Goal:** Educate our community on healthy lifestyle choices and improve the health of the community.

**Action:** Aultman Hospital will continue the Aultman Ambassador Program at Louisville and Canton South High Schools. The program provides education and leadership opportunities aimed at reducing obesity and promoting a healthy lifestyle. Over the next three years, we hope to reach and impact a broader audience by growing program engagement at the current schools and recruiting an additional school into the program.

**Anticipated Impact:** The goal of the program is to provide peer-to-peer educational awareness to reduce obesity and promote healthy behaviors in a class of high school students over four years. Additionally, this will improve overall community wellness.

**Resources:** Aultman Hospital maintains support for the program with administrative and clinical staff members, classroom resources and incentives.

**Collaborative Partners:** The Aultman Ambassador Program is made possible through collaboration among AMG Cardiovascular Consultants, Louisville High School, Canton South High School, Malone University and Aultman College.

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**Action:** Aultman Hospital plans to raise awareness of healthy lifestyle choices by educating the community on cancer prevention strategies at all community outreach events, educating sixth-grade students on ways to prevent lifetime risk of cancer through healthy lifestyle choices, and partnering with the minority community to raise awareness of disparities associated with lifestyle choices.

**Anticipated Impact:** We expect to see a reduction in long-term cancer incidence in our community.

**Resources:** Aultman Hospital will provide resources which will include registered nurse navigators, a financial resource advocate and a survivorship coordinator to offer community outreach, education, awareness and follow-up activities. We will provide media supplies and educational resources through the cancer program to facilitate outreach initiatives.

**Collaborative Partners:** The Aultman Cancer Center is partnering with the Stark County School System, Kent Chapter of Links, Inc., Canton Urban League and local clergy to address minority disparities.

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**Action:** The Kids Kick The Can® third-grade curriculum program was created to address sugar and its effects on the body, while encouraging water consumption and exercise. A partnership was created with California Public Health Advocacy for use of their trademark. The program was introduced to a select group of teachers in 2015, in preparation for the pilot program in spring of 2016.

**Anticipated Impact:** This program will provide educational awareness on the benefits of reducing sugar in the diet, increasing water consumption and increasing activity to 60 minutes per day to combat the risk of childhood obesity among participants.

**Resources:** Aultman Hospital has invested in the creation of student and teacher tools to administer the education, including the Kids Kick The Can® workbook, game piece, class posters, teachers guide, lesson plans, displays and tool kits for educators.

**Collaborative Partners:** The Aultman Hospital program was created in collaboration with the Ohio State University Extension Office, the Stark County Health Department and the Canton City School District. The curriculum will be shared with three local elementary schools.
### CHNA Implementation Strategy

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<td>CHNA Significant Health Need</td>
<td>Heroin/Opiate Use</td>
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**Goal:** To reduce the number of unintentional drug overdose deaths.

**Action:** Implementation of Project Dawn to provide Narcan kits and education for patients and their families that present to the emergency department as an opiate overdose. Naloxone (also known as Narcan) is a medication that can reverse an overdose caused by an opioid drug (heroin or prescription pain medications).

**Anticipated Impact:** Project Dawn will reverse the effects of opioids in order to prevent overdose death using Naloxone, which has no potential for abuse.

**Resources:** Aultman Hospital will distribute Narcan kits and educational materials to patients and families.

**Collaborative Partners:** Community partners include Aultman Hospital, MCHC, Crisis Intervention and Recovery, Inc. and CommQuest. Representatives from all local hospitals, mental health agencies, Heartland and Crisis Intervention participate on Community Collaboration Committees of Stark Mental Health and Recovery Board to address mental health service needs, access to mental health services, homelessness and resources available to address this health need.
# AULTMAN SPECIALTY HOSPITAL’S PLAN TO RESPOND TO THE HEALTH NEEDS

## CHNA Implementation Strategy

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**Goal:** Aultman Specialty Hospital plays a large role in the access to health care with a mission of fostering a tradition of caring. We strive to meet the care needs of patients and families that extend beyond the hospital setting.

**Action:** Aultman Specialty Hospital provides long-term care to medically complex patients, those with complex wounds, complex respiratory diseases, and those patients that require ventilator weaning beyond the short-term acute care hospital stay.

**Anticipated Impact:** Patients and families in our local and surrounding community will continue to have access to quality care beyond their short-term acute care stay. While maintaining this high level of care, Aultman Specialty Hospital is committed to a safe and patient-centered environment. By fostering a culture of physical, emotional and spiritual nurturing, Aultman Specialty Hospital will continue to offer access to those patients in need.

**Resources:** Aultman Specialty Hospital will continue to commit existing resources to maintain and improve access to care.

**Collaborative Partners:** Aultman Specialty Hospital works closely with local and surrounding communities to provide long-term acute care to patients in need.

**Action:** Aultman Specialty Hospital now accepts Medical Mutual and United Healthcare insurance as in-network providers, increasing the population of patients that can receive affordable, quality long-term acute care services. A hospital representative will collaborate with Aultman Hospital and other local hospitals quarterly to increase awareness of the availability of long-term acute care services. We have created a referral checklist to streamline the referral process and improve the communication between Aultman Specialty Hospital and other referring hospitals.

**Anticipated Impact:** To strengthen collaboration with area hospitals and increase awareness in the local and surrounding communities of the availability of long-term acute care services.

**Resources:** Aultman Specialty Hospital will provide a representative to meet with area hospitals to increase awareness of the availability of long-term acute care services. One full-time and one part-time case manager and a team of care coordinators are designated to evaluate all referrals for admission to Aultman Specialty Hospital and to ensure that appropriate care coordination is arranged. A referral checklist will be maintained by Aultman Specialty Hospital.

**Collaborative Partners:** Aultman Specialty Hospital will collaborate with Aultman Hospital and other local hospitals.
### CHNA Implementation Strategy

<table>
<thead>
<tr>
<th>Hospital Facility</th>
<th>Aultman Specialty Hospital</th>
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<tr>
<td>CHNA Significant Health Need</td>
<td>Access to Health Care</td>
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**Action:** Prior to discharge, Aultman Specialty Hospital will arrange necessary follow-up care based on the needs of the patient. This may include follow-up appointments, therapy services, home health care or care at another nursing facility. Patients expressing difficulty meeting these appointments due to transportation issues will be provided information on available transportation services at free or reduced cost. The discharge planner will facilitate the plan of care for the patient upon discharge to home, a nursing home, transitional care unit or skilled nursing facility and makes arrangements for the provision of necessary care following discharge.

**Anticipated Impact:** We expect that the health outcome of patients discharged from Aultman Specialty Hospital will be improved by following through with necessary follow-up monitoring and care.

**Resources:** Aultman Specialty Hospital will commit a full-time registered nurse discharge planner to arrange the necessary care for patients upon discharge. A listing of transportation services for referral will be maintained and provided to appropriate patients.

**Collaborating Partners:** Aultman Specialty Hospital will collaborate with area transitional care units, skilled nursing facilities and home health agencies for coordination of care. Aultman Specialty Hospital works closely with local and surrounding communities to provide long-term acute care to patients in need.
Aultman Specialty Hospital chose not to address Need for Mental Health Services, Infant Mortality, Obesity and Lack of Healthy Lifestyle Choices, and Heroin/Opiate Use for reasons specified below.

AULTMAN SPECIALTY HOSPITAL:
NEEDS NOT BEING ADDRESSED

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Brief description of why the hospital facility does not plan to address this need:
Aultman Specialty Hospital is a long-term acute care hospital and does not possess the expertise to address this need. Aultman Specialty Hospital will rely on the expertise of other organizations, including Aultman Hospital, to address this need. There are significant programs, facilities and organizations within the community, as identified in the 2016 CHNA report and Section F of this report, that are available to address this need.

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### H. REFERENCES

Aultman Hospital and Aultman Specialty Hospital Community Health Needs Assessment 2016.

2015 Stark County Health Needs Assessment, prepared by Center for Marketing & Opinion Research, LLC.